



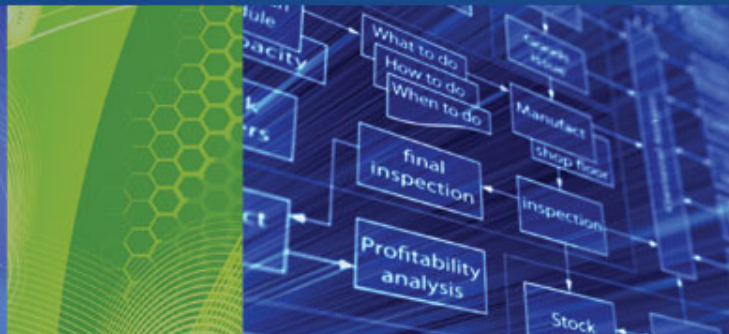
U.S. DEPARTMENT OF
ENERGY

March 1-5, 2010

INFORMATION Management Conference

San Antonio, Texas

Using Innovative and Agile IT Solutions to Enable DOE's Evolving Missions





Keeping Score using Automated Charts for Performance Improvement

IT Management

Keeping Score using Automated Charts for Performance Improvement

Presenter:

Bob Trivett

Savannah River Nuclear Solutions



U. S. DEPARTMENT OF
ENERGY



Keeping Score using Automated Charts for Performance Improvement

Facts about SRS

- Site covers 310 square miles.
- Site is a combination of both EM and NNSA
- Site is managed by multiple contractors
 - Savannah River Nuclear Solutions
 - Savannah River Remediation
 - Wackenhut
 - Parsons
 - Shaw-AREAVA Mox Services
 - University Of Georgia
 - Ameresco
- Approx. 14,000 Site Employees
- Home of SRNL (Savannah River National Laboratory)



U.S. DEPARTMENT OF
ENERGY





Keeping Score using Automated Charts for Performance Improvement

Objectives

- Tell a glowing success story.
- Challenge IT professionals to make a difference.
- Provide opportunity for discussions on partnering with others.

Quote:

“What is measured improves, and what isn't measured doesn't improve” – Ken Roberts



U.S. DEPARTMENT OF
ENERGY





Keeping Score using Automated Charts for Performance Improvement

- How did “Scorecard” come about.
 - In Fall of 2008 the web-based “Single Point Lockout/Tagout” application began using .Net Charting as a reporting tool.
 - Additional facility specific applications began using charting as a means of graphically representing performance.
 - Facilities asked for a web-based “Leadership Package” which would summarize the performance of various areas for use in management reviews.



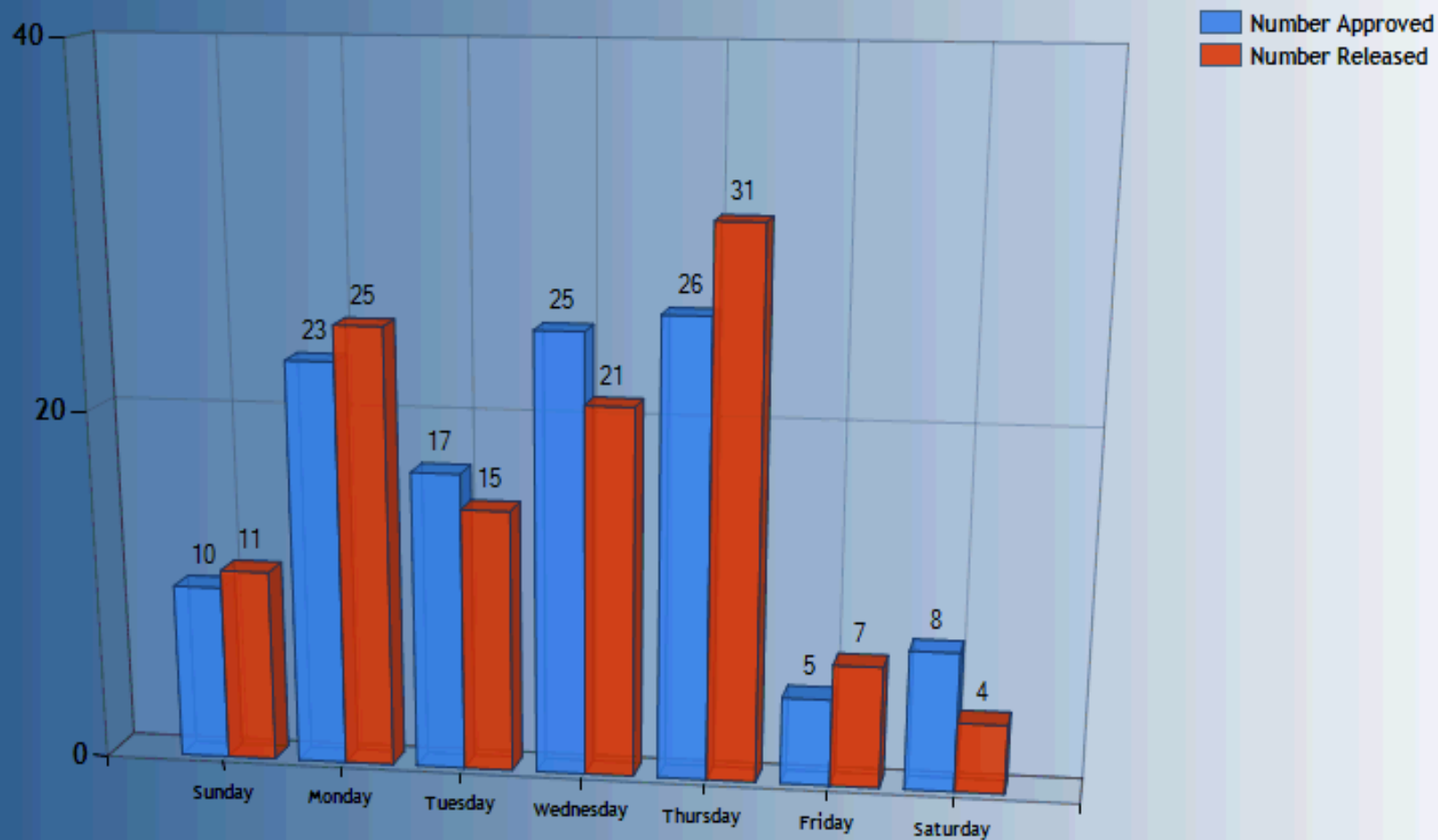
U.S. DEPARTMENT OF
ENERGY



From 02/17/2009 To 02/17/2010

☒ Last 365 Days ☐ Last 180 Days ☐ Last 90 Days [Refresh Charts](#)

SPLT's Approved and Released by Day of Week 2/17/2009 through 2/17/2010





Keeping Score using Automated Charts for Performance Improvement

- What is a “Scorecard”?
 - “Stoplight” type performance view of areas defined as critical by SRNS management
 - Performance view at many levels
 - SRNS
 - Division
 - Department
 - Facility
 - Scores are based on stretch goals and red doesn’t necessarily spell disaster.



U.S. DEPARTMENT OF
ENERGY



Savannah River Nuclear Solutions Score Card

Owner: Office of the President

Contacts Welcome: Trivett, Robert J Jr

- Category Types
- Maintain Categories
- Admin Users
- Admin Contacts & Parameters
- Duplicate Measured CDs

- Manage Facilities
- Manage Facility Roll-Up
- Admin Groups
- Record/Edit Measured Values
- Access Log

Scorecards

ARRA Project
Business Services
Chief Financial Officer
Chief Information Officer
Engineering
ESH&Q
Infrastructure Services
NNSA Programs
Nuclear Materials Operations
Project Management & Construction
Savannah River Nuclear Solutions
SRNL
Workforce Services

☐ Show Topics Under Development

	Nov	Dec	Jan	Feb
Profit & Loss Divisions				
ARRA Project				
NNSA Programs				
Nuclear Materials				
SRNL				
Support Divisions				
Business Services				
Chief Financial Officer				
Chief Information Officer				
Engineering				
ESH&Q				
Infrastructure Services				
Project Management & Construction				
Workforce Services				
Key Metrics				
DUO Packaged				
DUO Drums Palletized				
DUO Rail Cars Loaded				
DUO Shipped Off Site				
Pad 1 Drums Removed				
F Canyon Drums Remediated				
H Canyon Containers Repackaged				
CH-TRU Dispositioned				
Pu Oxide / LAP Processing				
3013 NDE Performance				
3013 DE Performance				
WSB Project - CPI				
WSB Project - SPI				
WSB Project % Complete				
WSB Total Project Cost (TPC)				

	Excellent
	Very Good
	Satisfactory
	Marginal
	Unsatisfactory

	Nov	Dec	Jan	Feb
Operations Performance				
DART Rate				
TRC Rate				
Safety Severity Index				
Security Severity Index				
ConOps Severity Index				
Financial Performance				
Actuals vs Budget				
ESS				
G & A				
Department Overheads				
Other Service Centers				
SRNS Overtime				
Baseline Performance				
Cost Performance Index				
Schedule Performance Index				
PBI Performance				
ARRA				
Nuclear Materials				
Chief Information Officer				
NNSA				
SRNL				
Infrastructure Services				
Management Comprehensive				

Nuclear Materials Operations Score Card

Owner: Fred Dohse

Contacts Welcome: Trivett, Robert J Jr

- Category Types
- Maintain Categories
- Admin Users
- Admin Contacts & Parameters
- Duplicate Measured CDs

- Manage Facilities
- Manage Facility Roll-Up
- Admin Groups
- Record/Edit Measured Values
- Access Log

Scorecards

ARRA Project
Business Services
Chief Financial Officer
Chief Information Officer
Engineering
ESH&Q
Infrastructure Services
NNSA Programs
Nuclear Materials Operations
Project Management & Construction
Savannah River Nuclear Solutions
SRNL
Workforce Services

☐ Show Topics Under Development

Parent Scorecard

	Nov	Dec	Jan	Feb
Operations Performance				
DART Rate				
TRC Rate				
FAC Rate				
Security Incident Rate				
ORPS Rate				
NMO Monthly Vehicle Utilization				
PBS 11 Financial Performance				
Actuals vs Budget - H Canyon				
Actuals vs. Budget - H B-Line				
Actuals vs. Budget - K Area				
Actuals vs. Budget - F Area				
PBS 11 Baseline Performance				
CPI - H Canyon				
SPI - H Canyon				
CPI - H B-Line				
SPI - H B-Line				
CPI - F Area				
SPI - F Area				
CPI - K Area				
SPI - K Area				
PBS 11 PBI's				
HEU Processing				
LEU Shipments				
Pu Oxide / LAP Processing				
3013 NDE Performance				
3013 DE Performance				

	Excellent
	Very Good
	Satisfactory
	Marginal
	Unsatisfactory

Re-Compute Scores

	Nov	Dec	Jan	Feb
Analytical Laboratories and F-Area				
A-Labs				
F-Area				
Nuclear Materials Storage				
K-Area				
L-Area				
Nuclear Materials Disposition				
HB-Line				
H-Canyon				

PBS 12 Financial Performance				
Actuals vs. Budget - L Area				
PBS 12 Baseline Performance				
CPI - L Area				
SPI - L Area				
PBS 12 PBI's				
Unload Foreign Reactor Casks				
Unload Domestic Reactor Casks				
Other Financial Accounts				
ESS-B Area Labs				
DOH-Analytical Labs				
OSC-F&H and EBL Labs				
Subjective PBI's				
NM Stabilization Assessment - SRNS				
NM Stabilization Assessment - DOE-SR				

HB-Line Score Card

Owner: Rick Burns

Contacts Welcome: Trivett, Robert J Jr

- Category Types
- Maintain Categories
- Admin Users
- Admin Contacts & Parameters
- Duplicate Measured CDs

- Manage Facilities
- Manage Facility Roll-Up
- Admin Groups
- Record/Edit Measured Values
- Access Log

Scorecards

ARRA Project
Business Services
Chief Financial Officer
Chief Information Officer
Engineering
ESH&Q
Infrastructure Services
NNSA Programs
Nuclear Materials Operations
Project Management & Construction
Savannah River Nuclear Solutions
SRNL
Workforce Services

☐ Show Topics Under Development

Parent Scorecard

	Nov	Dec	Jan	Feb
Safety				
DART Rate				
TRC Rate				
FAC Rate				
Security				
Incidents Rate				
ECF Near Miss Rate				
Assessments				
Assessments w/ Actions				
BBS By LSIT				
Financial Performance				
Actuals vs. Budget - H B-Line				

Excellent
Very Good
Satisfactory
Marginal
Unsatisfactory

	Nov	Dec	Jan	Feb
Facility Performance - Rick Burns				
Safety Performance (FACs, MTCs)				
Disciplined Ops				
Assessment Participation				
ORPS Events (Days Since)				
Facility Operations - Craig Anderson				
Caution Tags				
Information Tags				
Warning Tags				
UnSafe Condition Tags				
Site Condition Tags				
TSR's Surveillance Performance				
HB-Line Temp Mods				
Procedures - Dean Fichtel				
IPC/TIPC Performance				
PCR Performance				
Quality - Larry Young				
NCR Performance Indicator				
Inspection Reports				
Training - Ronnie Rogers				
HB-Line Continuing Training				
No Shows				
Crew Administrative Checks				
Radcon Leading Indicators - Ruby Parks				
Radcon Leading Indicators				
Waste Management - Pamela Allen				
TRU Waste				
TRU Waste Characterization Status				
EP Drills - Marc Williamson				
EP Drills				
EP Drills (Shift Performance)				
2S Drills - Alfreddie Williams				
2S Drill Performance				
DCS Management - David Bugg				
DCS/PLC Alarms				
DCS / PLC Modification Management				
Maintenance - David Sanders				



Keeping Score using Automated Charts for Performance Improvement

- How does a scorecard work?
 - Management defines critical areas to manage
 - Management sets performance expectation for each area (goals)
 - Scorecard extracts data from existing SRNS systems (live, weekly, monthly)
 - Scorecard measures data against pre-defined goals and assigns color
 - Scorecard quickly communicates performance at a glance
 - System is available to everyone in SRNS via the intranet



U.S. DEPARTMENT OF
ENERGY



☒ Include Current Month

Date 2/16/2010

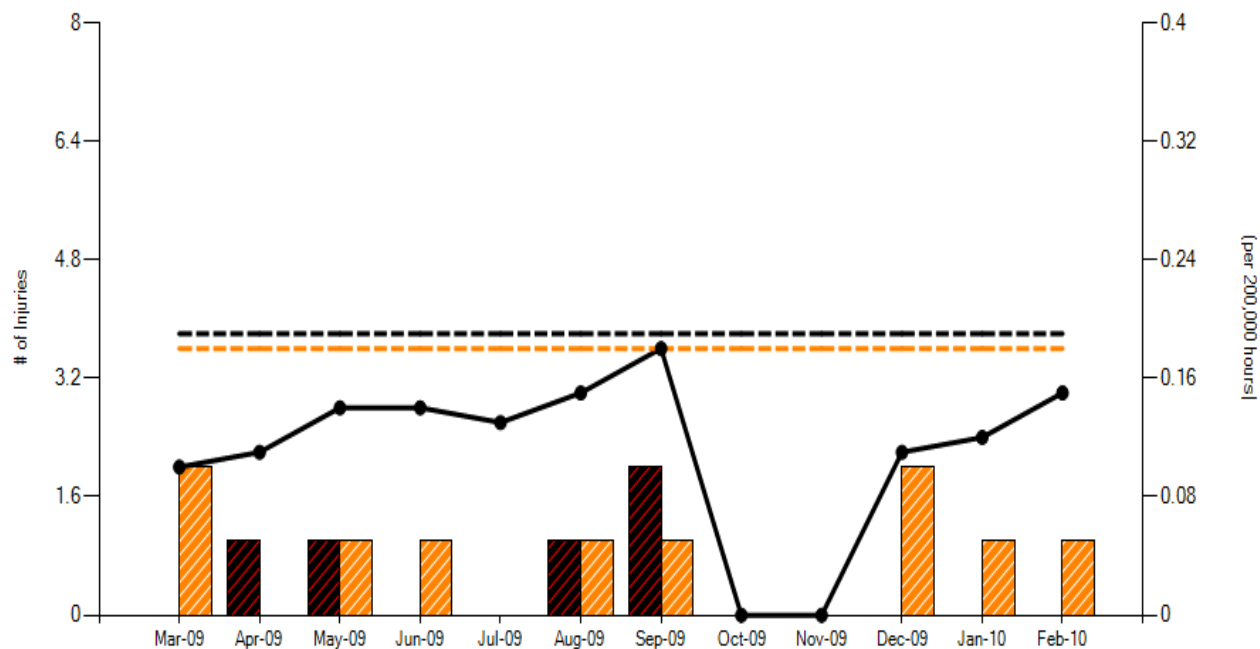
[Return to Scorecard](#)

☒ DART-DA
☒ DART-R
☒ DART-Rate (FY Cumulative)
☒ DART-Rate Goal
☒ 5 Yr Average

DART Rate SRNS Through February 16, 2010

Scoring Target

0 for 12 Months
< 70% of Goal
70 - 89% of Goal
90 - 100% of Goal
> Goal



Title	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10
Hours	1068407	1070385	1177331	1151751	1314366	1247987	1251758	1431887	1233013.75	1104507	1230218.31	382257.76
Hours - FY Cumulative	6307041	7377426	8554757	9706508	11020874	12268861	13520619	1431887	2664900.75	3769407.75	4999626.06	5381883.82
DART-DA	0	1	1	0	0	1	2	0	0	0	0	0
DART-R	2	0	1	1	0	1	1	0	0	2	1	1
DART-Rate (FY Cumulative)	0.1	0.11	0.14	0.14	0.13	0.15	0.18	0	0	0.11	0.12	0.15
Score												

[Edit Scoring Target](#)
[Edit Definition Text](#)

Definition

DART is an injury resulting in an employee having Days Away, Restricted (in duties he/she can perform) or Transferred case.

This metric measures the FY Cumulative DART Rate, which is determined by multiplying the number of injuries in the fiscal year by 200,000 hours divided by the cumulative actual work hours of the company, division, department or org



Keeping Score using Automated Charts for Performance Improvement

- How does a scorecard work? (cont.)
 - Several charts can display details upon request
 - Allows in-depth analysis of metric
 - Significantly reduces the administrative time spent data mining, analyzing, and reporting
 - Clearly defines the performance objectives for all employees



U.S. DEPARTMENT OF
ENERGY



HOURS FY Cumulative	000784.1	101742.0	000470.7	070000.0	110200.7	120000.1	100200.10	140100.1	200400.10	070040.10	400000.00	000100.02
DART-DA	0	1	1	0	0	1	2	0	0	0	0	0
DART-R	2	0	1	1	0	1	1	0	0	2	1	1
DART-Rate (FY Cumulative)	0.1	0.11	0.14	0.14	0.13	0.15	0.18	0	0	0.11	0.12	0.15
Score												

Edit Scoring Target

Edit Definition Text

Definition

DART is an injury resulting in an employee having Days Away, Restricted (in duties he/she can perform) or Transferred case.

This metric measures the FY Cumulative DART Rate, which is determined by multiplying the number of injuries in the fiscal year by 200,000 hours divided by the cumulative actual work hours of the company, division, department or organization.

This chart does include Construction hours and injuries.

The SRS DART Rate 5-year Average = 0.18

The SRNS FY10 DART Goal = 0.19

☐ Details could take several minutes to display, check to display details

Current Month Details

INJDATE	CLASSIFICATION	ORGANIZATION	LOCATION	COMPANY	CASENO	FIRM	DIV	DESCRIPTION
02/03/2010	DART-R	C2121E	221-22 F (DUO Project)	SRNS	336718	851100510000599	SRNS-C2	Right wrist sprain that required rigid splint and restricted work activity
01/18/2010	DART-R	C2121D	Burma Road	SRNS	336207	851100510000599	SRNS-C2	Back Strain (lumbar area) that required restricted work activity
12/19/2009	DART-R	ARRASTAFF	F Area ---Construction Crew Shack South Side of 717-F	SUBCONTRAC	335167	851100510000599	SRNS-C2	Sprain (meniscus tear) to left knee that required treatment with prescription medication and later require
12/03/2009	DART-R	C3344	773 A (F Wing, Room 130)	SRNS	334460	851100210000000	OSS09	Back muscle injury with deep bruising (upper and middle regions of back) requiring treatment with prescription medication and restricted work activity.
09/23/2009	DART-DA	ASTAFFAUG	484-D	SUBCONTRAC	331072	851100210000000	S-STAU01	Employee sustained 2nd degree burns to approximately seven percent of both arms and hands, small 3 areas on left arm, and first and second degree burns to app. seven percent of face, requiring medical procedure days away from work.
09/21/2009	DART-R	C2121E	714-6N	SRNS	330959	851100510000599	SRNS-C2	Ruptured tendon to right small (5th) finger, requiring surgery and work restrictions.
09/15/2009	DART-DA	P2000	643-44E	SRNS	330780	851100210000299	AC&SW02	Right shoulder strain with rotator cuff tear, requiring work restrictions, surgery and days away from work.
08/26/2009	DART-R	L8500	773-A	SRNS	330500	851100210000000	NL08	Back Strain (lumbar region)
08/18/2009	DART-DA	P1413A	F Area- A Line	SRNS	329855	851100210000299	AC&SW01	Third degree burn to left wrist, requiring medical procedure and days away from work.
06/09/2009	DART-R	C2121F	Heavy Equipment Shop / Central Shops Area	SRNS	327156	8511005	SRNS-C2	Left hand laceration, requiring sutures.
05/15/2009	DART-R	D2100	730-1B	SRNS	325308	8511002	SINT02	Employee experienced significant aggravation of a personal condition that required treatment with oxygen additional prescription medication and work restriction.
05/05/2009	DART-DA	P1412B	P Area	SRNS	324060	851100210000299	AC&SW01	Right bicep tendon tear, requiring prescription medication, work restrictions, and time away from work.
04/27/2009	DART-DA	C1143	730-2B / outside	SRNS	323193	8511002	I&PS02	Left knee sprain with torn meniscus, requiring medication, work restrictions and days away from work. Surgery performed on 5/14/2009.
03/30/2009	DART-R	ASTAFFAUG	484-4D	SUBCONTRAC	317077	8511002	S-STAU01	Laceration below left knee with embedded foreign body, requiring prescription medication and work restrictions.
03/26/2009	DART-R	F2313A	710-17N	SRNS	316599	8511002	BSVCS02	Tendonitis/bursitis to right elbow, requiring prescription medication and work restrictions.



Keeping Score using Automated Charts for Performance Improvement

- Additional Examples



U.S. DEPARTMENT OF
ENERGY



Chief Information Officer Score Card

Owner: Phil Cirulli

Contacts Welcome: Trivett, Robert J Jr

- Category Types
- Maintain Categories
- Admin Users
- Admin Contacts & Parameters
- Duplicate Measured CDs

- Manage Facilities
- Manage Facility Roll-Up
- Admin Groups
- Record/Edit Measured Values
- Access Log

Scorecards

ARRA Project
Business Services
Chief Financial Officer
Chief Information Officer
Engineering
ESH&Q
Infrastructure Services
NNSA Programs
Nuclear Materials Operations
Project Management & Construction
Savannah River Nuclear Solutions
SRNL
Workforce Services

☐ Show Topics Under Development

Parent Scorecard

	Dec	Jan	Feb	Mar
Organization Performance				
DART Rate				
TRC Rate				
FAC Rate				
Financial Performance				
ESS - CIO				
DOH - Information Technology				
OSC - Document Control				
Performance Based Incentives				
Edge NAC Switches				

Excellent
Very Good
Satisfactory
Marginal
Unsatisfactory

	Dec	Jan	Feb	Mar
Records & Document Control				
Strategy, Architecture & Compliance				
Enterprise Applications				
Communications Infrastructure				
Computing Infrastructure				
Cyber Security				
Projects & Governance				

BBS Statistics

BBS (LSIT = ITS)				
BBS (LSIT = R&DC)				

Financial Management

Central Computing Facility				
Cyber Security				
Site Cyber Technical Operations				
Desktop Services				
Email Collaboration				
Intra_Internet Services				
Data Communications (Network)				
Video Services				
Voice Communications (Telecom)				
Site Radio Services				
Site Pager Services				
Documentation & Information Services				

Organizational Performance (WPR Metrics)

Safety Performance (FACs, MTCs)				
Disciplined Ops By Org				
Assessments w/ Actions By Org				

Cyber Security Score Card

Owner: Jan Moran

Contacts Welcome: Trivett, Robert J Jr

- Category Types
- Maintain Categories
- Admin Users
- Admin Contacts & Parameters
- Duplicate Measured CDs

- Manage Facilities
- Manage Facility Roll-Up
- Admin Groups
- Record/Edit Measured Values
- Access Log

Scorecards

ARRA Project
Business Services
Chief Financial Officer
Chief Information Officer

☐ Show Topics Under Development

Parent Scorecard

	Dec	Jan	Feb	Mar
Safety				
DART Rate				
TRC Rate				
FAC Rate				
Security				
Incidents Rate				
ECF Near Miss Rate				
Assessments				
Assessments w/ Actions By Org				
BBS By Org				
STAR Action Items				
Overdue by Resp. Org				
% Closed On Time By Resp. Org				
Extensions By Resp. Org				

	Excellent
	Very Good
	Satisfactory
	Marginal
	Unsatisfactory

	Dec	Jan	Feb	Mar
Cyber Security - Jan Moran				
Cyber Security Incidents				
CompSec Phone Support				
Security Request Routing/Purchasing Requisition				
Cyber ADHOC Projects				



U.S. DEPARTMENT OF
ENERGY



[Return to Scorecard](#)

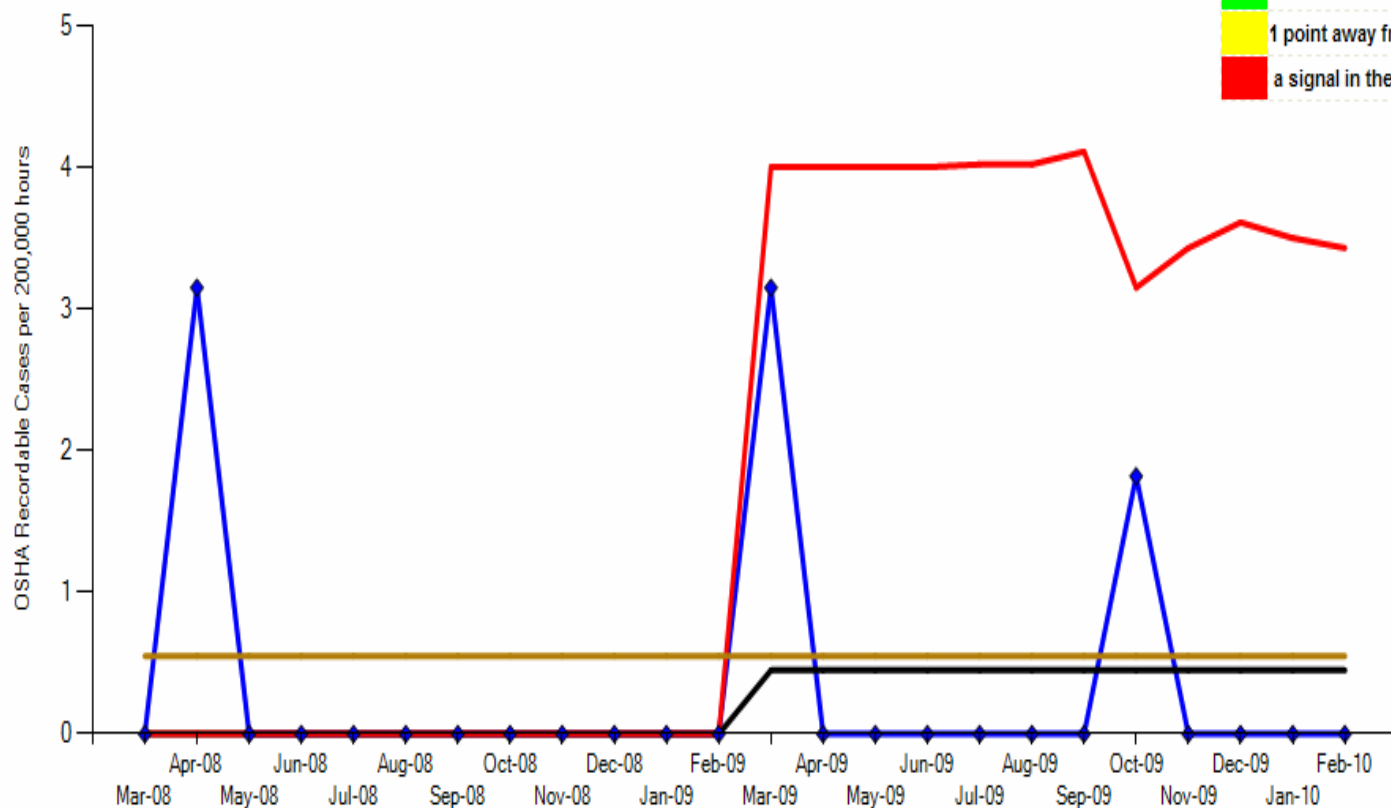
Date

TRC
Average
UCL
SRNS FY10 Goal

TRC Rates Tritium Programs Through February 28, 2010

Trend Score

A signal in the "improving" direction
1 point away from a signal in the "improving" direction
A stable process
1 point away from a signal in the "wrong" direction
a signal in the "wrong" direction



U.S. DEPARTMENT OF
ENERGY



[Return to Scorecard](#)

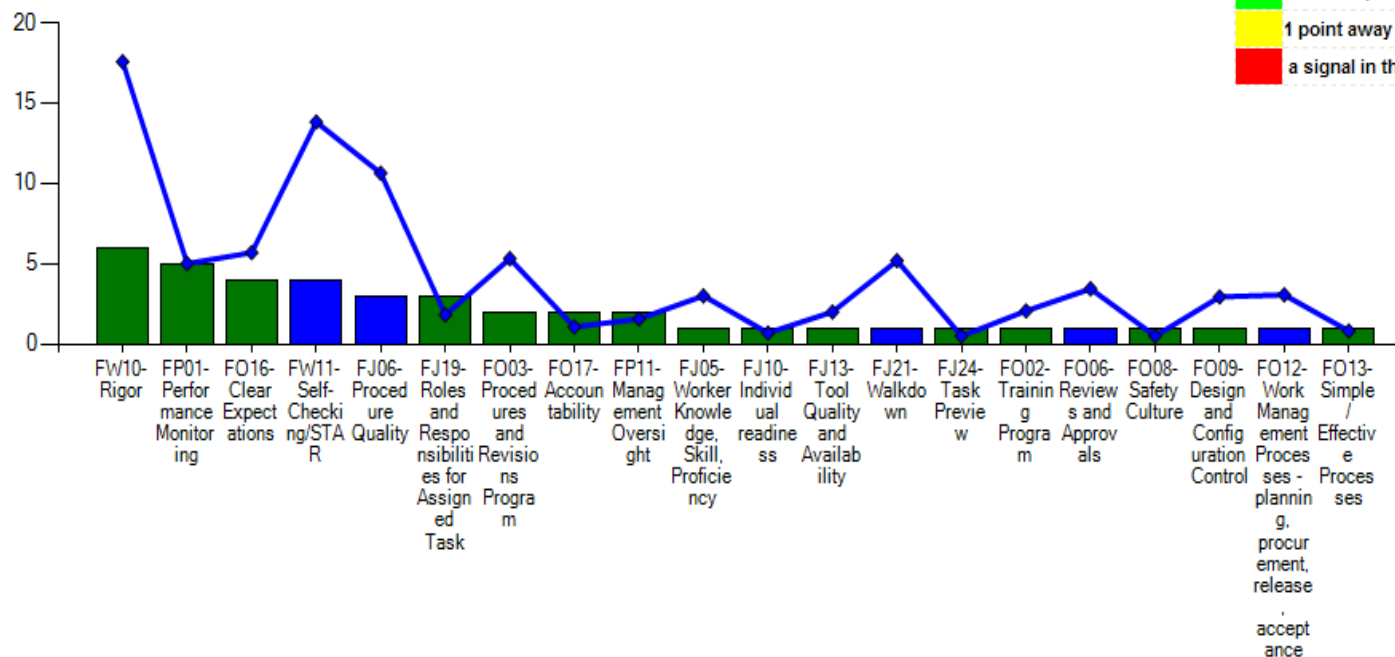
Date 3/2/2010

CTS Documents By Flawed Defense Tritium Programs Through February 28, 2010

Category Average

Scoring Target

- A signal in the "improving" direction
- 1 point away from a signal in the "improving" direction
- A stable process
- 1 point away from a signal in the "wrong" direction
- a signal in the "wrong" direction



[Edit Scoring Target](#)

[Edit Definition Text](#)



U.S. DEPARTMENT OF
ENERGY



☒ Include Current Month

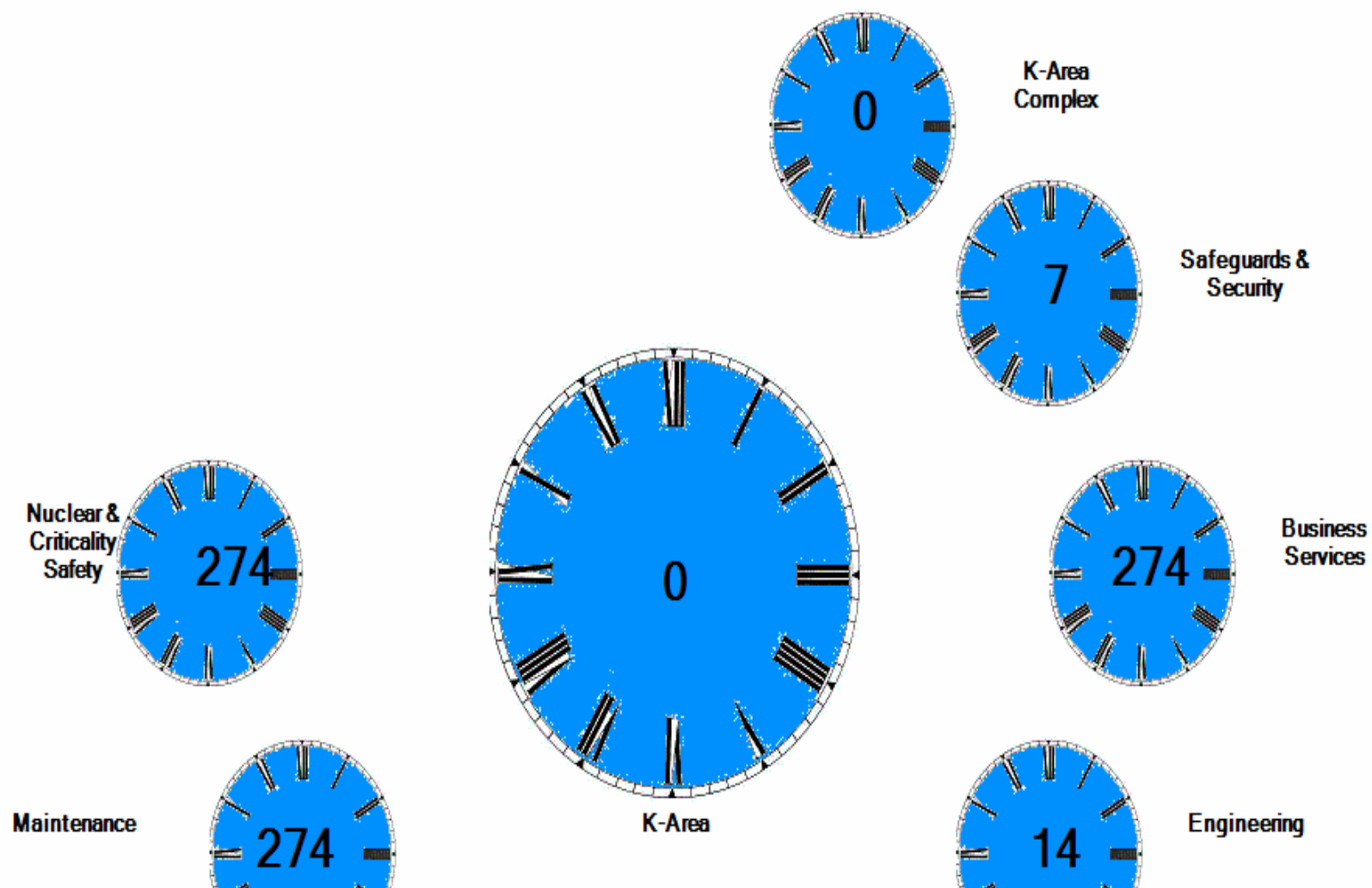
[Return to Scorecard](#)

Date

Error Reporting

K-Area

Through March 02, 2010



☒ Include Current Month

[Return to Scorecard](#)

☐ Include 4A(1)

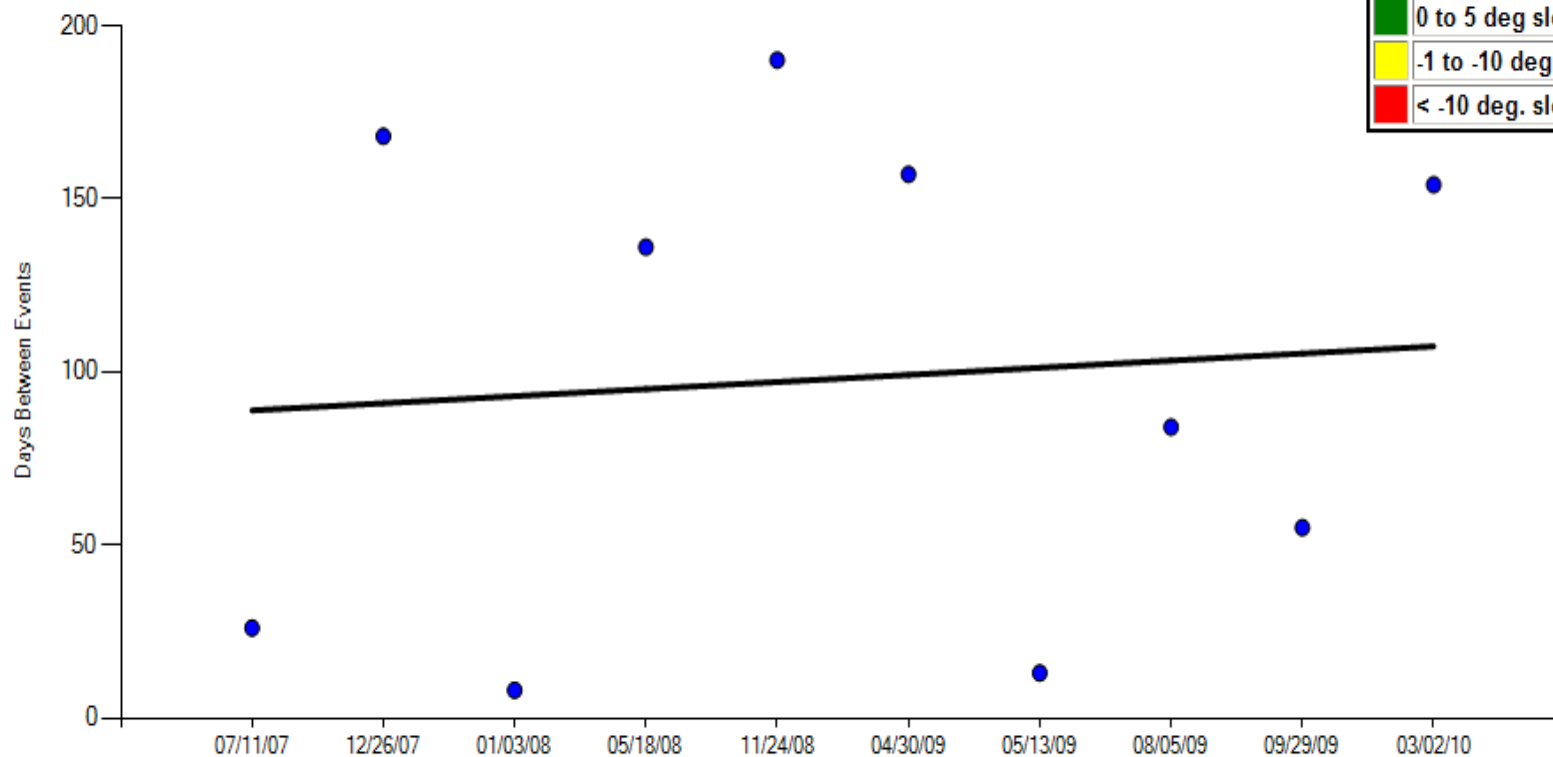
● Days Between Events Less
4A(1)

— Days Between Events Less
4A(1) (Linear)

ORPS Events
Significance Category 1,2,3
HB-Line
Through March 02, 2010

Scoring Target

■	> 10 deg slope
■	6 to 10 deg slope
■	0 to 5 deg slope
■	-1 to -10 deg slope
■	< -10 deg. slope



	Title	07/11/07	12/26/07	01/03/08	05/18/08	11/24/08	04/30/09	05/13/09	08/05/09	09/29/09	03/02/10
Annotate	Days Between Events Less 4A(1)	26	168	8	136	190	157	13	84	55	154

[Edit Scoring Target](#)

[Edit Definition Text](#)

☒ Include Current Month

[Return to Scorecard](#)

Date

- A - Task Demands
- B - Individual Capabilities
- C - Work Environment
- D - Human Nature

HB-Line Time Out Percentages by Error Group Through March 02, 2010

A - Task Demands



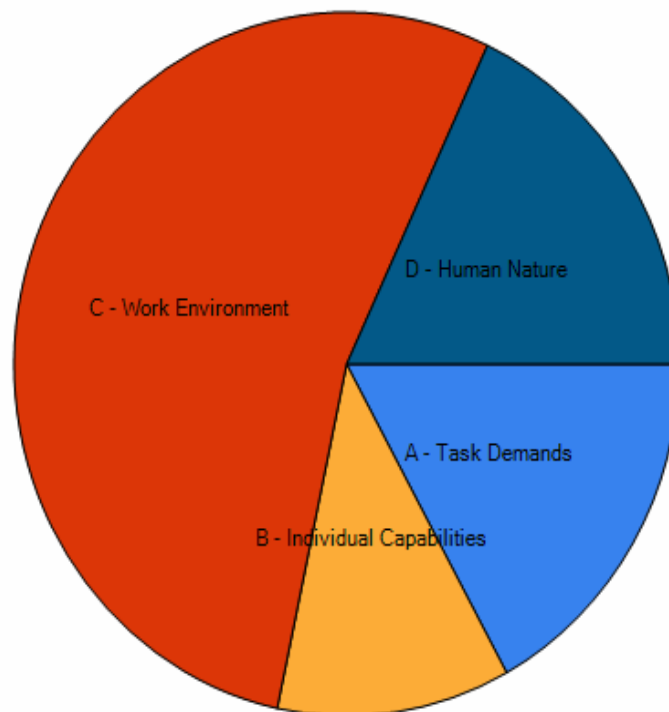
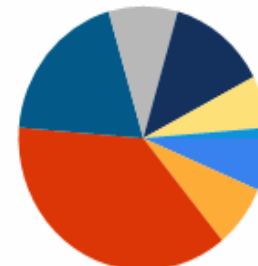
C - Work Environment



B - Individual Capabilities



D - Human Nature



Title	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10
Total Number of Errors	171	174	179	179	181	181	185	187	188	190	194	194

[Edit Scoring Target](#)

[Edit Definition Text](#)



Keeping Score using Automated Charts for Performance Improvement

- Statistics
 - For the month of February, 2010
 - Over 8,500 hits
 - Over 600 distinct users
 - 141 separate scorecards
 - Over 2,700 charts



U.S. DEPARTMENT OF
ENERGY





Keeping Score using Automated Charts for Performance Improvement

- What is a dashboard?
 - Named changed to “Project Portal”.
 - Gives management view of ongoing status of site Projects and PBIs.
 - Allows for “rollup” to other dashboards, namely DOE.



U.S. DEPARTMENT OF
ENERGY





Savannah River
Nuclear Solutions, LLC

A Fluor Daniel Partnership

SRNS Office of the President

Home
Action Items
SRNS Scorecard
PBI
Projects and Initiatives
Executive Sponsors
Contacts

Admin Menu
Admin Users
Admin Groups
Access Log
Upload Slides





[Home](#)
[Action Items](#)
[SRNS Scorecard](#)
[PBI](#)
[Projects and Initiatives](#)
[Executive Sponsors](#)
[Contacts](#)

Admin Menu
[Admin Users](#)
[Admin Groups](#)
[Access Log](#)
[Upload Slides](#)

PBI - Status

	Name	Project Status	Executive Sponsor
View	ARRA Project		Slocum, Richard
View	Chief Information Officer		Cirulli, Philip James
View	Infrastructure Services		Gentry, Robert Edgar
View	Management Comprehensive		Bilson, Helen Elizabeth
View	Nuclear Materials		Dohse, Fred
View	Nuclear Nonproliferation		Gentile, Chris
View	SRNL		Bhattacharyya, Samit K
View	Tritium Programs		Gentile, Chris
View	Workforce Services		Hanna, Jim



ENERGY

INFORMATION
Management Conference

Keeping Score using Automated Charts for Performance Improvement



Savannah River
Nuclear Solutions, LLC
A Fluor Daniel Partnership, LLC

SRNS Office of the President

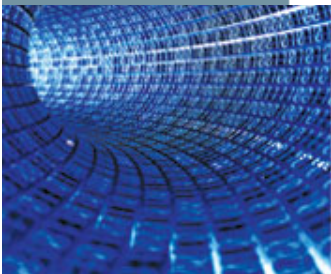
Home
Action Items
SRNS Scorecard
PBI
Projects and Initiatives
Executive Sponsors
Contacts

Admin Menu
Admin Users
Admin Groups
Access Log
Upload Slides

PBI - ARRA Project

Add New Project

	Name	Project Status	Executive Sponsor	Project Manager
View	B&R 5.11 - P & R Area Closure Project		Slocum, Richard	Flora, Mary A
View	B&R 5.12 - M & D Area Closure Project		Slocum, Richard	Flora, Mary A
View	B&R 5.13 - Other Area Closure Projects		Slocum, Richard	Flora, Mary A
View	B&R 5.30 - TRU Solid Waste Project		Slocum, Richard	Gilmour, John C Jr



U.S. DEPARTMENT OF
ENERGY





B&R 5.12 - M & D Area Closure Project

Edit Delete

Project Description

Project Manager Flora, Mary A

Project Executive Sponsor Slocum, Richard

Project Org ARRA Project

Project Type PBI

Dashboard Rollup DOE-EM x

Project Links Add None

Legend



Milestone completed.



No significant issues are present. Activities can be accomplished. No Risk.



Moderate, but manageable issue is present (technical, schedule or financial). Activities can be accomplished. Some risks.



Serious, potentially unmanageable issue(s) present (technical, schedule or financial). Great risk.

	Milestone	Date	% Scheduled	% Complete	Status
Edit Delete	Achieve M-Area Operable Unit Mechanical Completion	9/30/2010	48%	77%	
Edit Delete	Achieve D-Area Operable Unit Mechanical Completion	9/30/2011	20%	22%	

Add Milestone

No Risks
Add Risk

No Next Steps

Add Next Step

Issues

Edit None

Comments

Edit Now that revised baseline is submitted, PBIs are currently being developed and discussed with customer counterparts. These are noted as target dates, but are not finalized as agreed upon PBIs.



Savannah River
Nuclear Solutions, LLC
A Fluor Daniel Partnership SM

Phil Cirulli
Chief Information Officer

Home

Action Items

Scorecard

Projects and
Initiatives

Weekly Reports

Admin Menu

Admin Users

Office of the *CIO*





Savannah River
Nuclear Solutions, LLC
A Fluor Daniel Partnership_{SM}

Phil Cirulli
Chief Information Officer

Home

Action Items

Scorecard

Projects and
Initiatives

Weekly Reports

Admin Menu

Admin Users

Projects

[Add New Project](#)

Filter by Org: ☐ View Update Info

	Name	Project Status	Percent Complete	Target Completion Date	Project Manager
View	Enterprise Single Sign On (ESSO)	<div><div></div></div>	<div><div></div></div> 15%	1/6/2011	Thomas, John Fre
View	EDWS Upgrade to 6.5 SP2	<div><div></div></div>	<div><div></div></div> 31%	9/10/2010	Stein, Larry W
View	Enterprise Applications CY10 C&A	<div><div></div></div>	<div><div></div></div> 99%	3/31/2010	Estep, Johnnie S
View	DR Planning	<div><div></div></div>	<div><div></div></div>		Stanland, Charles Frederick
View	New SRNS Portal	<div><div></div></div>	<div><div></div></div> 100%	12/1/2009	Funderburk, Ernes
View	5 Year (FY2009-FY2014) IS Strategic Plan	<div><div></div></div>	<div><div></div></div> 100%	12/31/2009	Sterling, Harry Jos
View	#2 Strategic Initiative: Citrix Remote Access	<div><div></div></div>	<div><div></div></div> 90%	1/30/2010	Price, Lawrence V
View	Classified Accountable Records and Document System Implementation	<div><div></div></div>	<div><div></div></div> 77%	7/8/2010	Stein, Larry W
View	Lotus Notes 8.5.1 Migration	<div><div></div></div>	<div><div></div></div> 10%	4/1/2010	Gray, Leonard Wa
View	ACD (Automatic Call Distributer) Upgrade Project	<div><div></div></div>	<div><div></div></div> 70%	3/15/2010	Raine, Karen Ann



U.S. DEPARTMENT OF
ENERGY



Keeping Score using Automated Charts for Performance Improvement



Savannah River
Nuclear Solutions, LLC
A Fluor Daniel Partnership

Phil Cirulli
Chief Information Officer

Home

Action Items

Scorecard

Projects and
Initiatives

Weekly Reports

Admin Menu

Admin Users

Enterprise Single Sign On (ESSO)

Last Updated By: Thomas, John Fr

Updated On: 2/24/2010 9:06:2

Edit Delete

Project Status



Percent Complete  15%

Project Description Provide a single sign-on capability for essentially all enterprise applications requiring authentication, including Windows, Web, Java, Mainframe, Terminal.

Project Manager Thomas, John Frederick

Project Executive Sponsor Cirulli, Philip James





Project Category SRNS - Chief Information Officer - Enterprise Applications - Thomas, J.

Project Type Project / Initiative

Dashboard Rollup CEO DOE-CIO

Project Links Add None

Legend

-  Milestone completed.
-  No significant issues are present. Activities can be accomplished. No Risk.
-  Moderate, but manageable issue is present (technical, schedule or financial). Activities can be accomplished. Some risks.
-  Serious, potentially unmanageable issue(s) present (technical, schedule or financial). Great risk.

	Milestone	Date	% Complete	Status
Edit Delete	Product Evaluation Completed	2/15/2010	100%	
Edit Delete	Complete Security Documentation	3/15/2010	50%	
Edit Delete	PO Issued	4/1/2010	30%	
Edit Delete	Install Software	5/3/2010	0%	
Edit Delete	Proof of Concept Complete	6/1/2010	30%	
Edit Delete	Lotus Notes & PIN Authentication (Web & Internet Proxy) ESSO Enabled	7/1/2010	0%	
Edit Delete	All Target Applications ESSO-Enabled	1/6/2011	0%	

No Risks
Add Risk



ENERGY

INFORMATION
Management Conference



Savannah River

Nuclear Solutions, LLC

A Fluor Daniel Partnership SM

DOE-SR CIO

Home

Action Items

Scorecard

Projects and
Initiatives

Admin Menu

Admin Users



U.S. DEPARTMENT OF
ENERGY



U.S. DEPARTMENT OF
ENERGY





Home

Action Items

Scorecard

Projects and
Initiatives

Admin Menu

Admin Users

Projects

[Add New Project](#)

Filter by Org: All ☐ View Update Info

	Name	Project Status	Percent Complete	Target Completion Date	Project Manager
View	Vacate 703-A B-Wing Vault		<div><div></div></div> 85%	2/26/2010	Mccarthy, Thomas C
View	Data Center Chiller Replacement Project		<div><div></div></div> 25%	1/28/2010	Stanland, Charles Frederick
View	Telecommunications O&M Rebid Project		<div><div></div></div> 18%	6/13/2010	Brantley, Walter A Jr
View	730-1N Wireless Project		<div><div></div></div> 53%	7/8/2010	Etheredge, Lee C
View	SAN Hardware Replacements		<div><div></div></div> 35%	3/27/2010	Page, Michael B
View	Sametime Entry Production Implementation		<div><div></div></div> 100%	2/4/2010	Bailey, Casey H
View	ACD (Automatic Call Distributer) Upgrade Project		<div><div></div></div> 70%	3/15/2010	Raine, Karen Ann
View	Green (Energy Efficient) Data Center Project		<div><div></div></div> 20%	9/30/2010	Stanland, Charles Frederick
View	Enterprise Single Sign On (ESSO)		<div><div></div></div> 15%	1/6/2011	Thomas, John Frederick
View	#3 Strategic Initiative: Sametime Advanced		<div><div></div></div> 18%	12/3/2010	Bailey, Casey H
View	#1 Strategic Initiative: Copier/Printer Evaluation Study		<div><div></div></div> 90%	2/15/2010	Wingard, James R



U.S. DEPARTMENT OF
ENERGY





Keeping Score using Automated Charts for Performance Improvement

- What is a SRNS Homepage?
 - Gives each level of management a central place to review reports, status, projects and performance metrics.



U.S. DEPARTMENT OF
ENERGY





Savannah River
Nuclear Solutions, LLC

A Fluor Daniel Partnership



President - Garry Flowers

Office of the President



EVP/COO - Roger Eshelman

Welcome: Trivett, Robert J Jr

Office Of The President

[OP Home Page](#)

[InSite](#)

[SRNS Scorecard](#)

[SRNS Project Portal](#)

[SRS Scorecard](#)

[DOE Project Portal](#)

[CIO Project Portal](#)

[SRNS Org Chart](#)

[DOE Complex Phonebook](#)

[Project Portal Beta Test](#)

Phone Search:



[Contacts](#)

Safety

1 [SRNS Safety Stats](#) NEW

Through February 15 (SRNS Ops, Construction, Service Subcontractors)

Injury Rates:

DART Rate: 0.14 DART Goal: 0.19

TRC Rate: 0.35 TRC Goal: 0.55

Days Since:

MTC: 70

DART-R: 12

DART-DA: 145

2 [SRNS Morning Safety Report](#)

3 [Eshelman's Safety Meeting Message](#)

4 [SRS President's Zero Incidents Council Safety Meeting, Thursday, Jan. 14, 2010](#)

Calendar of Events

1 [P & L Business Review \(Projects & Initiatives Review\)](#)

February 18, 12 - 2 pm @ 730-1B Rm 332

Meet the SRNS Executive Staff

1 [Video Interviews](#)

SRNS Public Affairs and Media Services are bringing you a new series of video interviews to introduce the Senior Management Team to all employees. These interviews are intended to give you a glimpse of the personal side of each manager.

While many of you get to interface with the Vice President of your organization, we wanted to provide you the opportunity to learn more about the entire leadership team.

2 [Garry Flowers](#)

3 [Roger Eshelman](#)

4 [Beth Bilson](#)

President's Message

1 [Meet the Current Mission](#)

2 [Good Stewards of ARRA Funding - Reduce EM Footprint](#)

3 [Create a Sustainable Future](#)

4 [Garry Flowers Memos](#)

Delegation of Authority

Significant Accomplishments

1 [SRNS 2009 Accomplishments](#)

2 [SRNS 2009 Annual Report](#)



Savannah River
Nuclear Solutions, LLC

A Fluor Daniel Partnership



Fred Dohse

Nuclear Materials Operations

Welcome: Trivett, Robert J Jr

Nuclear Materials Operations

Home

InSite

SRNS Project Portal

SRNS Scorecard

NMO Scorecard

NMO Home Page

NMD Home

NMD Maint. Home

HB-Line Home

H-Canyon Home

Spent Fuel Project

Nuclear Materials Storage

Analytical Labs and F-Area

Phone Search:



Contacts

Safety

1 [Fred Dohse on Staying Injury Free](#)

2 [Safety is everyone's responsibility -- what have you done today to add to our safety culture?](#)

NMO's Total Recordable Cases (TRC) for Fiscal Year 2010 stands at 0.49 through the end of January. This TRC is the result of only one recordable injury that occurred in the Analytical Lab. Our goal for FY-2010 is 0.53. Reaching this challenging goal will take all of our efforts.

Continuous Improvement

[NMO Continuous Improvement Home Page \(Under development\)](#)

Creating a Sustainable Future

[We control our future through two means -- excellence in safety performance and excellence in operational performance.](#)

When it comes time for the Department of Energy to decide where to locate new missions, we want them to recognize that the SRNS workforce is the safest, most efficient and most disciplined workforce in the weapons complex.

Delegation of Authority

NMO Home Pages

1 [NMO Home Page](#)

2 [NMD Home Page](#)

3 [H-Canyon Home Page](#)

4 [HB-Line Home Page](#)

5 [NMD Maint. Home Page](#)

Reducing the Footprint

Sr. Staff Calendar

Hot Topics



U.S. DEPARTMENT OF
ENERGY





Keeping Score using Automated Charts for Performance Improvement

- Software used
 - Homegrown ASP .Net
 - Includes use of Microsoft .Net Charting Control
 - Uses SQL Server database backend
- Next Steps
 - DOE-SR loves it and wants to expand for all of the site operations.



U.S. DEPARTMENT OF
ENERGY

